

## Guiding Principles Policy

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<i>Topic</i>	Guiding Principles
<i>Authority</i>	Board
<i>Related Documents</i>	WBRL 2019-2023 Plan of Service

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### Vision Statement

Sharing Stories. Inspiring Dreams. Connecting Wood Buffalo to Limitless Possibilities.

### Mission Statement

At Wood Buffalo Regional Library we support our community in building connections through information, technology resources, opportunities for creativity and learning, and inclusive programs and services.

### Values

WBRL values:

- *Accountability:* We are accountable for our services, facilities, and actions, and engage in responsible financial management of public funds. Community need drives our service creation. We treat our patrons, collaborators, and employees and volunteers with respect and dignity.
- *Expertise:* Our skilled, trained employees deliver high quality, responsive library services.
- *Openness:* We provide a welcoming environment open to all. We support access to uncensored information and intellectual freedom. We contribute to an informed, inclusive community.
- *Equitable Access:* We search for innovative methods to reduce barriers to access our services for all community members. We strive to provide equitable service to residents of Fort McMurray and the region’s rural communities.
- *Collaboration:* We support each other and work together as a team to provide excellence in library service. We build relationships internally and with external collaborators to support the entire Wood Buffalo region.
- *Discovery:* We offer diverse resources, programs, and services to foster learning and curiosity, entertainment and joy, and creativity.

### Core Service Areas

WBRL strives to provide exceptional services to the entire Wood Buffalo region in core areas including:

- Traditional and virtual information services.
- Welcoming community gathering spaces.
- Current, in-demand, and diverse materials in a variety of formats.
- Modern technology resources and digital literacy supports.
- Opportunities for learning, creativity, and culture for all ages, abilities, and socioeconomic status.
- Materials and experiences for babies, preschoolers, and families to build early literacy skills.
- Services developed in collaboration with local Indigenous communities to support Truth and Reconciliation.

## Plan of Service

WBRL's Plan of Service, developed through consultation with community members and collaborators and grounded in the Library's organizational values, sets strategic priorities for a period of three to five years.

The Regional Municipality of Wood Buffalo Library Board approves overarching goals and objectives reflecting some or all of WBRL's core service areas. The Plan of Service is supported through a detailed operational plan developed by the Director and WBRL employees.

### **History**

*Created: October 16, 2019.*

*Revised: April 19, 2022.*