Public Technology and Network Access Policy

Topic	Library Services
Authority	Board
Related Documents	WBRL Patron Conduct Policy

Wood Buffalo Regional Library (WBRL) provides access to a variety of computers and technology related equipment, and to the internet for public use.

Security

WBRL does not guarantee network availability, security, or reliability. WBRL is not responsible for any claims, damages, or costs arising from use of the network.

WBRL has the authority to monitor sites/information accessed on public computers and the use of the network by people using personal computers and other electronic devices.

Filtering

For security purposes, WBRL applies some filtering to the network to protect against advertising, phishing, and other malicious websites. This filtering applies to all library computer stations, as well as personal computers and devices connected to WBRL internet.

Additional filtering is not installed on children's computers or devices. Parents and/or guardians are responsible for a child's use of the internet and computers via WBRL.

User Responsibilities

Use of public technology or the network for illegal or criminal purposes, copyright infringement, or to seek access to unauthorized areas is prohibited. Users agree to comply with all applicable municipal, provincial, federal, and international laws, rules, and regulations.

Users are required to abide by all policies and guidelines governing conduct at WBRL. WBRL has the authority to ask users to leave library premises if they do not. In the case of mobile computer service offered at an outside facility, users must abide by any applicable WBRL policies and guidelines, as well as those governing that facility.

WBRL expects users to be aware of their environment and responsibly utilize technology in a public place. Users must not access content inappropriate for viewing in a public environment shared by users of all ages and sensitivities.

Users are responsible for:
- Any infringement of copyright or software licenses that could result from the copying or distribution of material found on the internet or licenses databases.
- Any charges they incur as a result of using fee-based services or online shopping.
- Any damage they may cause to library computers. Computers and software must be used for their intended purposes.

- Any losses or damages sustained by WBRL as a result of their internet use or their violation of the security of the WBRL computer system.

Because internet content may originate anywhere and is largely unregulated and unmonitored, users may find sites where information is controversial, erroneous, dated, or offensive. Users are responsible for direct or indirect damages they may suffer from use of library equipment or internet services.

WBRL assumes basic computer knowledge, for all people using public computers or the network WBRL offers limited services in providing assistance with library technology. Unless otherwise specified, staff will not provide support for instructional services or support for hardware or software on library or personal devices.

Consequences
Misuse of WBRL computers or internet access may result in the revocation of computer and/or library privileges.

Disclaimer
Users access WBRL computers and associated software at their own risk. WBRL is not responsible for equipment malfunctions, loss of data or transmission of data. WBRL's wireless network is not secure. Information sent from a personal wireless device could be captured within or near the facility. WBRL assumes no responsibility for equipment, security or data (captured or otherwise) resulting from connection to WBRL's wireless network.

Patron must be a WBRL cardholder to use a public computer for longer than 15 minutes.

History
Created: January, 2000.
Revised: September, 2002. September 17, 2014. March 16, 2022. March 20, 2024